



M E D I A R E L E A S E

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE
SEPTEMBER 2, 2005

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CONSUMER BULLETIN

DEPARTMENT OF COMMERCE AND INSURANCE ASSISTANCE FOR MISSISSIPPI HURRICANE EVACUEES

Nashville, TN- In the wake of Hurricane Katrina, many evacuees from Mississippi have relocated to Tennessee. While it is uncertain when they will be able to return to their homes, they may have questions about their insurance, but do not know where to turn for help.

At the request of the Mississippi Department of Insurance, the Tennessee Department of Commerce and Insurance has a Consumer Help Line available to assist Mississippi evacuees in locating the contact information for their Insurance Company. The phone number is 1-800-342-4029 or 615-741-2218.

"We certainly send our thoughts and prayers to our neighbors in Alabama, Mississippi and Louisiana who have seen devastation from Hurricane Katrina, and we will be looking to assist them in every way we can," said Paula A. Flowers, Commissioner for the Department of Commerce and Insurance. "The helpline will be available for all evacuees who need assistance over the holiday weekend."

The Texas Department of Insurance is taking calls for all Louisiana evacuees. Their contact information is 1-800-252-3439. For all Alabama evacuees, the contact information is 800-433-3966 or 334-241-4141.

The State of Tennessee is carefully coordinating its response to the fallout from hurricane Katrina. Governor Bredesen has asked all departments and agencies in state government to work closely together to provide help and services to evacuees who are coming to Tennessee. "I am very proud of how Tennesseans are reaching out to these families and helping them get back on their feet, they don't call us the 'Volunteer State' for nothing," said Governor Phil Bredesen.

Regular briefings on Tennessee's response to hurricane Katrina are available through the Governor's office at 615.741.3763.

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